

Redefining Exceptions & Investigations as the industry adopts ISO20022



PINQ

PINQ (Payment INquiries) from syracom effectively optimises the automation of Exceptions & Investigations. This fully integrated case management solution offers financial institutions a risk-free way to move away from manual and document-based processes. The PINQ platform is easy to integrate and offers a scalable approach to introducing automation.

THE ADVANTAGES WITH PINQ

MINIMISE RISK

Manual processes come with risks and costs. With PINQ, you can accept change and adopt automation based on your own preferences and personalised configurations.

FUTURE PROOF

Compliance, the market and competition are driving change. Stay ahead of the game as PINQ is fully ISO20022 compliant and easily configured to stay competitive.

ALL PAYMENT TYPES

PINQ manages your enquiries across all channels, payment types and formats - an integrated solution from a single source.

TRANSPARENCY

Automation requires frequent and accurate reporting. PINQ provides customised alerts and configurable dashboards.

FEATURE RICH

Developed by banks for banks, PINQ is designed to be easily and continuously updated to meet your investigation needs.

VALUE FOR MONEY

Start small and grow with the PINQ platform. Solve today's manual challenges and add modules as you expand.

ABOUT SYRACOM

With more than 25 years of Banking and comprehensive IT expertise, we develop future-proof solutions. As a long-term partner, we support our customers in their digital transformation journeys from planning to successful implementation.

BENEFITS TO YOU

- Easily manage your TCO with PINQ
- A long-term partner you can trust
- Client satisfaction is our No 1 priority
- Your journey is our journey



More Information please contact

Marc Claas
Product Manager PINQ

☎ +49 6122 9176 42
✉ marc.claas@syracom.de

syracom AG

Otto-von-Guericke-Ring 15
65205 Wiesbaden (Germany)
☎ +49 61 22 9176 0
[syracom.de](https://www.syracom.de)